

# REFERRAL SERVICES

INSLEY



DENTAL PRACTICE

## How we can help you and your patients

In partnership with Dr Bayan Al-Kassab, we have developed a specialist referral facility here at the Insley Dental Practice. We welcome referrals for implants and all problems requiring specialist oral surgery treatment.

Bayan has held several specialist posts across the North West since 1994 and has provided oral surgery and implant treatment at the Insley Dental Practice for several years.

Richard Insley works with Bayan to restore the implants with crowns, bridges or dentures. Having completed Paul Tipton's year long cosmetic dentistry course and maintaining an ongoing interest in advanced restorative dentistry, Richard is able to provide a range of cosmetic dentistry for your patients.

Richard also works with Bayan to provide phobic patients with a full range of treatments, including one visit CEREC® restorations under IV sedation.



## Our referral service

Our referral services are ideal for patients who require complex treatment which GDPs do not wish to undertake, either because of time constraints or because they require specialist skills.

Dr Bayan Al-Kassab *B.D.S, L.D.S, H.D.D, M.Sc, PhD (Oral and Maxillofacial Surgery)* is a specialist in oral surgery. He has been a Hospital Practitioner in Oral Surgery at Macclesfield General Hospital since 1994, and has held posts at several Oral and Maxillofacial clinics across the North West since 1988.

### Dr Al-Kassab can carry out the following:

Consultation, diagnosis and advice

Dental implants

Urgent care and prompt treatment for complicated or unexpected situations

Difficult extractions and surgical removals

Surgical removal of buried and impacted teeth

Apicectomies

Biopsies

Management of medically compromised patients (complex medication, Warfarin etc)

Assessment and diagnosis of abnormal mucosal lesions

Management of phobic patients with intravenous sedation

We encourage GDPs to get in touch at any clinical stage for advice or to refer.

# Patient protocol

Our aim is to ensure that both the referred patient and you the referring clinician are delighted with the quality of our clinical expertise and the level of care and attention that we provide.

Following specialist treatment, we will always return the patient to the referring clinician.

We will only carry out the treatment previously agreed with the referring clinician.

After the initial consultation, we will provide the patient with a written treatment plan, a copy of which is always sent to the referring dentist. No treatment will be carried out without an estimate of fees given to the patient.

In the rare event where complications arise after the patient has been treated by us, we will always ensure that they receive the remedial care they require immediately.

## **How to refer:**

Simply complete the enclosed referral form and send it to us by fax, email or post. We will contact the patient to arrange an initial consultation. From then on we will keep you informed on progress.

During treatment, patients will be reminded of the importance of continuing to see their own general dental practitioner for routine check-ups and any necessary treatment.